



Friday, Nov 1,
2024

The CORrespondent

Latest news and updates from COR Health

Issue #33

The Gift of Comfort



Megan "Meggy" Nicole Brooks

Thursday December 7, 2006 - Saturday September 7, 2024

In a small, close-knit town, there lived a bright and spirited girl named Megan. Despite her special needs, Megan's laughter and joy were infectious, touching the hearts of everyone she met. Though she couldn't speak, she touched many lives and taught many valuable lessons. Her days were filled with adventures such as kayaking and going to Acadia National Park. She loved music, people watching, pinwheels and cheesecake. She thrived with the love of her family and friends. Megan's room was her sanctuary, where she spent time dreaming of her next adventure.

On September 7, 2024, Megan's light dimmed unexpectedly, leaving her family and community in deep sorrow. The loss was profound, but the memories of her vibrant spirit continued to shine brightly in the hearts of those who knew her.

Megan's parents, in their grief, found solace in the thought of helping another child in need. They decided to donate Megan's medical bed to a little girl named Bethany, who also had special needs. The gift of Megan's bed was a blessing beyond words as this bed was not only comfortable, but able to perform many functions that would provide Bethany the best care.

When the bed arrived at Bethany's home, it brought with it a sense of hope and comfort. Bethany's eyes sparkled as she lay in the bed, feeling the love and warmth that had once surrounded Megan. The bed became a symbol of connection between the two girls, a bridge of compassion and kindness.

Though Megan was no longer physically present, her spirit lived on through Bethany, who now had a safe and cozy place to rest and dream.

Megan's legacy of love and generosity continued to inspire the community, reminding everyone that even in the face of loss, there is always room for kindness and hope.

~~ On behalf of our community, we would like to extend our heartfelt gratitude to the Guernsey family for their generous donation of Abby's bed. They were the original owners. When Abby passed, they knew that they wanted Megan to have it. Their kindness and support have made a significant difference in the lives of those we serve. Katie has been instrumental in seeing that medical equipment is passed along to deserving families.

The contribution is not just a donation; it is a beacon of hope and a testament to the power of community. Thanks to their generosity, we are better equipped to provide essential care and support to those in need.

We would also like to take this opportunity to encourage others to follow this inspiring example. Donations of medical equipment, no matter how big or small, can have a profound impact. If you or someone you know is interested in making a donation, please do not hesitate to reach out.

Thank you once again for your incredible support. Together, we can continue to make a positive difference.



*Bethany in her new bed

Infection Control: Handwashing Awareness

Make sure you're practicing good hand hygiene by following these steps!

1. Wet your hands with clean running water.
2. Lather your hands by rubbing them together with soap.
3. Scrub your hands with soap for at least 20 seconds!
4. Rinse your hands well under clean, running water.

Office Closure

The COR Health Office will be closed on **Thursday, November 28th** & **Friday, November 29th**, in recognition of Thanksgiving! If you need immediate assistance on this day, please call our On-Call Service at (207) 347-6106.

2024 Compliance and Ethics Week

This will be COR Health’s 7th annual celebration of Compliance and Ethics Week! It is November 3rd through the 9th and is a week dedicated to recognition and education.

Our goals during Compliance and Ethics Week include:

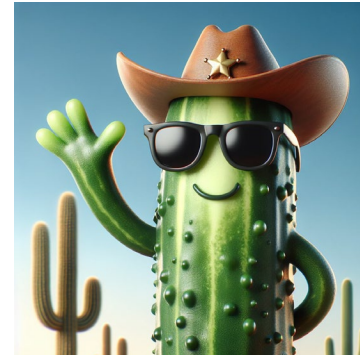
- Recognition – training, information, and recognizing compliance success
- Awareness – getting folks thinking about compliance and ethics
- Reinforcement – demonstrating importance of compliance and ethics and what it means to COR Health
- And, of course, FUN!

COR Health’s Compliance & Ethics Week Committee, also known as CEWC, has been hard at work putting together an EPIC line up of activities and contests for the week. This year’s theme is **THE WRITE STUFF**.

Here is a sneak peek at the week’s events:

- Tune in to daily videos on various documentation compliance topics
- Share your creative side with our Meme contest
- Keep a look out for fun Daily Documentation Puzzles

There will be lots of prizes! Also, participation has its rewards AND there will be an *additional* prize for the person that participates the most over the course of the week! Stay tuned for details – we’ll be sending daily Tigers including a link to our CEW website!



Malerie Purcell, Client Coordination Supervisor

Dear COR Health PSS staff and families,

For those of you who I have not yet had the pleasure to meet I wanted to take this opportunity to introduce myself. I have been a part of the COR Health team for the last two years where I worked as the Client Service Coordinator for our pediatric/adult nursing clients. In September I was offered the chance to take over the Home Care Department from Nancy Colson as the new Client Coordination Supervisor, which I happily accepted! Personal care and in home support services are both things that I am extremely passionate about both personally and professionally. Before joining COR Health, I worked in a variety of different capacities all focused on children, clients and their families and ensuring that they receive the highest quality care possible. As I reflect on this last month, I can’t express how much I have enjoyed my new role. I look forward to meeting you all!



As we approach the new year I just wanted to touch on a few reminders:

Transportation during PSS services only includes trips to and from a laundry facility and grocery shopping one time per week, and only in the PSS's vehicle. Family, friends, and/or public transportation should be utilized for support with getting to and from appointments. If an appointment falls during scheduled PSS services, give us a call and we can try to reschedule PSS services to work around appointments.

Attendance From time to time, it may be necessary for you to be absent from work due to emergencies, illnesses, or other personal matters. Whenever you know you will be late, need to leave early, or cannot otherwise meet the requirements of your schedule, you are required to request this time off from your supervisor as far in advance as possible, no later than 2 hours before your scheduled session, so that staffing and scheduling can be adjusted. If during business hours, contact your supervisor. If after hours, contact on call at 207-347-6106.

Telephony

All COR Health employees are responsible for using telephony should you experience any issues with your schedule not being in or issues with not being able to log into the Kantime portal. The number for telephony is (855) 963-3269, and your clinician ID is located on the back of your badge. Should extenuating circumstances occur and you are not able to use telephony please contact On-Call. The On-Call number is (207) 347-6106 and can be reached during non-business hours each day from 5p-830a.

Anniversaries



Congrats on another year!

Erika Brooks-Whidden, RN – 8 Years

Lisa Andrews, BHP – 5 Years

Lindsay Banks, FS – 3 Years

Tammy Tozer, RN – 7 Years

William Bushey, PSS – 2 Years

Mikayla Goodwin, BHP – 1 Year

Kerri Kowalski, RN – 2 Years

COR Health Welcomes... October’s Newcomers!



Kaylie Rhodes, CNA

Madison Shirland, RN

Makenna Delaney, CNA

Divine Crawford, CNA

Samantha Gilman, BHP

Andie Stinson, BHP

COR Health Social Event!

COR Health’s Annual Holiday Party!

COR Health’s Annual Holiday Party is right around the corner! Join us this year where we’ll be enjoying the sights of Freeport at the historic Harraseeket Inn. Bring a friend or family member and enjoy an unforgettable evening with your COR Health Team. There will be food, drinks, raffles, and, of course, karaoke! Participate for epic prizes or sit back and enjoy the entertainment!

Date: Friday, December 6th at 6pm

Location: Harraseeket Inn, 162 Main St, Freeport, ME 04032

Who: You + a friend or family member

Attire: Festive encouraged!



Click below to RSVP if you haven’t already!

<https://link.corhealth.site/widget/form/FbK8YrujNL31RZGG1vUM>

CORCONNECT APPLICATION



What is **CORConnect**? This is an automated system developed by COR Health intended to streamline many of our existing internal processes impacting daily onboarding responsibilities, training and compliance for all of us. **CORConnect** was first introduced in early March 2024 to change the previous *Annual Evaluation* and *In-Service Training* process. All caregivers and corporate staff are expected to receive several notifications when due for yearly evaluation and in-service training.

Helpful Tech Tips for CORConnect:

1. Do not ignore automated notifications sent to your **PERSONAL** email address.
2. Check your **SPAM** email for these notifications.
3. Do not unsubscribe to these notifications.
4. Users must have an active **PERSONAL** email address.
5. If you have a new **PERSONAL** email address or need tech support, please notify immediately your supervisor or People Services.
6. Check for periodic software updates on your mobile device or computer.

On-Call Reminder

To reach On-Call after business hours, please dial (207) 347-6106 and follow the prompting; Press 1 if you need immediate assistance (e.g. schedule change, infection control questions, calling out, incident report, etc.) or 2 for general mailbox for calls that can be returned during business hours. You need to leave a voicemail for On-call staff to return your call within 15-20 minutes. If you need a shift inputted and On-Call staff does not return your call immediately, you should use telephony until they call you back.

To Our COR Health Community

As Thanksgiving approaches, we want to take a moment to express our heartfelt gratitude for each of you. Your dedication, resilience, and commitment to our shared goals make a difference every day. This season, we’re especially thankful for the hard work you put into making our team strong and our organization successful. Your efforts and teamwork do not go unnoticed, and we’re proud to have you as part of our team.

COR Health would like to wish you a restful and joyful Thanksgiving with your loved ones. May this holiday be filled with warmth, happiness, and gratitude!



Did you find the Cuke in our October issue??

Shout out to one of our admins, Mary-Frances Brown, for being the first to spot the Cuke!

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FIND THE CUKE

Somewhere hidden in this newsletter is a tiny, dancing, sunglass wearing cucumber. Find the cuke, and the prize may be yours! Highlight or screenshot to Bich Dinh via TigerConnect for an entry in this month’s Find the Cuke contest.