Tuesday, March 1, 2022

The CORrespondent

Latest news and updates from COR Health

Issue #1

From the AchiveFirst Team

Jack Garrett, BHP

March's Employee of the Month

Jack has shown great independence in his BHP role during the short time he's been with COR Health. He has maintained strong communication with his Field Supervisor and is always open to feedback. Jack has built good working relationships with his clients' families and has remained professional at all times. He has had perfect attendance thus far with his shifts and Supervisions, and provides consistent, quality documentation.

Congratulations, Jack, and thank you for being a part of the COR Health team!



March's COR Health Employee of the Month: Jack Garrett, Behavioral Health Professional



Jessica Jackson, CNA/CRMA

Ashleigh Alves, CNA

Sabrina Crocker, CNA

COR Health Welcomes...

2022 Newcomers!

Jorja Furchak, BHP

Renee Gregoire, BHP

Skyelar Pollis, BHP

Madison Wade, BHP

Kristen Navarro, RN

Raven Sullivan, CNA

Omar Yusuf, PSS Hannah Welborn, RN

Ismael Shueyb, PSS Ismael Shueyb, PSS

Whitney Remington, RN Aleea Farnham, RN

Tiffany Paradis, CNA/PSS Andria Foster, RN

Kelly Jone, CNA Peyton Macphail, CNA

Chelsey Warnsley, CNA Casey Fitzpatrick, CNA

What do you think??

Send us your feedback!

Like our new newsletter? Let us know - this newsletter is for <u>You!</u> Do have content ideas, would you like to contribute, what else do you want to see? Do you have a story you would like to share? Successes or insights or something fun? Send your thoughts to Bich Dinh at

bdinh@corhealthservices.com or Tiger.

Big shout outs to Nurse Coordinator Paul McMullan and Client Service Coordinator Mary-Frances Brown for inspiring our new Newsletter name!

Also, QA calls are conducted on a regular basis; this is a great way to let us know how things are going and what else we can do to improve your experiences.

Infection Control

Follow this link for a video on How to get a better fitting mask!



As always, remember to wash your hands and wear a mask when in a client's home!

COVID-19 Info

Follow this link for a video on Interpreting self-test results.



FREE COVID-19 TESTS: Every home in the U.S. is eligible to order 4 free at home test kits. Order now to have them when needed. Go to COVIDtests.gov.

Click <u>here</u> for list of MaineCare covered COVID-19 at home test kits.

The CORrespondent

KanTime: The #1 Agency Management System



In the coming weeks, COR Health will be providing a series of trainings to all employees on our new software platform, KanTime.

KanTime's mission is to provide a flexible, scalable, and functional agency management system that allows businesses to realize their full potential while delivering quality care.

This platform is going to offer COR Health an intuitive, efficient, and user-friendly experience in managing electronic client records.

COR Health is looking forward to this change as well as supporting all employees with a smooth transition.

For all employees, KanTime Mobile will replace Matrix Mobile for your daily EVV and scheduling needs. For Nurses, KanTime will also replace doForms (BHPs will continue to utilize doForms). More information will be provided to you during your training.

Keep a look out for communications regarding available training sessions as well as available office hours for additional support as needed.

Your contact for KanTime training information and registration is Bryanna Bride at bbride@corhealthservices.com, text or call 207-209-0222, or via Tiger Connect.





JOINT COMMISSION

Commitment to Excellence

Your role as a COR Health employee has impacted our clients in several ways, and you demonstrate the ClientFirst philosophy each time you provide excellent, quality care. Because of your hard work and dedication to your clients, COR Health has proven to be the Best of the Best. In order to continue to strive to be the Gold Standard of Health Care, COR Health is preparing for Joint Commission Accreditation, Deemed Status.

Founded in 1951, The Joint Commission is the nation's oldest and largest standards-setting and accrediting body in health care. As an independent, not-for-profit organization, The Joint Commission seeks to continuously improve health care for the public, in collaboration with other stakeholders,

by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.

Achieving Joint Commission Accreditation demonstrates a commitment to continuous improvement in client care, and that COR Health is committed to providing safe, high-quality care.



Stay tuned over the coming months for more information on COR Health's journey toward Joint Commission Accreditation. Keep a look out for

updates, related trainings, and more!

Anniversaries

Congratulations on another year!



Thank you for all your hard work and dedication to the individuals we serve and their families.

Gabey Ibrahim, PSS -

11 Years

Isaiah, Deschambault, PSS -

9 Years

Muna Farah, PSS -

5 Years

William Joson, RN -

1 Year

Amy Shields, Compliance & Operations Coordinator -

2 Years

Lisa Starostecki, RN -

3 Years

Wantana Theerathampitak, RN -

1 Year

The CORrespondent

Recent Happenings

What have we been up to?

A group of adventurous COR Health folks braved a blustery day on Pleasant Pond in Richmond ICE FISHING. Not a ton of success, but a ton of fun!



Alison Morin, Field Supervisor, ice fishing on Pleasant Pond in Richmond, ME.

Coffee Talks

Coffee Talks are an informal way to connect with all COR Health employees, discussing and learning new resources with a wide range of topics. Coffee talks happen monthly both virtually and in person during business hours. This is the best opportunity to get or give support. All are welcome! Keep a look out (and see below) for future topics, dates, and times.

Giving Back

For several semesters, COR Health has been paying it forward to reach the next generation of graduating nursing students. Once a week we visit a college campus around the state, teaching skills similar to the hands-on training received in the office. Prior to COVID, we'd send students to work with COR Health nurses in client homes and schools. We have now provided introductory education on children with medical complexities to over 500 nursing students, exposing them to this career niche and ensuring higher visibility for a vulnerable population.

Corporate Updates

A few internal additions

In the coming weeks we will be adding a new Client Service Coordinator (CSC) in our Personal Care department! This CSC will work very closely with our PSSs and Personal Care clients on care coordination, scheduling, and overall support.

Additionally, to support the growth of all our departments and to support the needs of our clients, COR Health will be adding a Senior Recruiter to our team. We are very excited to add this resource to our team as we focus on recruitment this year!



C P Ε TERT IHNEUE A K E Ι Ρ Z S A L F H S Т HGAEALMN I E B R I O S EBDEM IQDOHL MEIBOAT D L C F O E A U G E R I S N G A PDNCEKUPSAEPSVXU Try your hand at this month's Fishy Word Search!

Auger Gloves Pliers Sinker Heater Perch Bass Trap Chair Boat Trout Sled Food Mittens Crappie Fishing Slippery Rainbow Bait Line Pike Pole Ice

FIND THE CUKE

Somewhere hidden in this newsletter is a dancing, sunglass wearing cucumber. Find the cuke, and the prize may be yours!

Highlight it or send a screenshot to Bich
Dinh for an entry in this month's
Find The Cuke contest.

This cuke to the right --> does NOT count!



Upcoming Events!

Don't miss out...

COR Health Coffee Talk: Two Years of Living with COVID. Monday, March 28, 4-5pm at the office or via Zoom (passcode: LETMEIN). We will be discussing how the COVID pandemic has changed our daily lives for the last two years in both our personal and work environments. Share your experiences and hear from your coworkers on how we have had to adapt to keep ourselves and our clients safe during this time. We will also look at how health services have changed from the stress of overcrowded hospitals and what that means for caregivers in the home.



Seacoast Adventure Snow Tubing: Saturday, March 19, 2:30-4:30pm at Seacoast Adventure 930 Roosevelt Trail in Windham. Click here to register and click here to sign the waiver.



Camp Sunshine Polar Plunge: Freezin' for a Reason: Saturday, March 5, 11:30am at East End Beach in Portland. Check out Camp Sunshine's website and

learn what a great cause this is. Click here to donate and/or join the COR Health fundraising team. You don't have to plunge; you can be a supportive chicken dipper! Click here to register to attend the event. Hope to see you there!